



Mobile Evidence Gathering and Tracking for Column Case Management

Improve your law enforcement organization's evidence gathering and evidence custody processes by extending Column Case Management's Public Safety Module to users with BlackBerry smartphones.

Key Benefits

- Speeds your evidence gathering and evidence transfer process by allowing users to gather and send data, anytime and anywhere
- Reduces data entry errors through barcode scanning
- Offers real-time updates and process tracking that help your department better manage evidence custody
- Leverages your investment in Column Case Management by dramatically extending the Public Safety module's capability

About Jumpstart Wireless

JumpStart Wireless was founded in 2000 by Dr. Jeffrey Bonar, an entrepreneur who saw the market opportunity for mass-market wireless business software – a productivity breakthrough for an increasingly mobile and dispersed workforce.

Today, JumpStart Wireless has deployments in North and South America, Europe, Asia, and Africa. The company has developed channel partnerships with Column Technologies, Sage Software, Primavera, SAP, Nextel, Verizon Wireless, IBM, RIM, Motorola, and Intuit.



Business Challenge

Your organization has implemented Column Case Management's Public Safety Module, a world-class case management system for police and other law enforcement organizations. While adopting Column Case Management makes a great deal of sense in a connected, technology-driven world, it also raises two important questions: How can you help your team quickly and easily capture critical data about crime scene evidence? How can you ensure your evidence custody chain is fully documented and intact?

The Column Solution

To help, Column Technologies and Jumpstart Wireless have created Mobile Evidence Gathering and Tracking for Column Case Management. Designed for busy law enforcement and police officers in the field, it directly and reliably integrates with Column Case Management's Public Safety Module.

Built on Jumpstart Wireless' mobile technology and Column's deep business process and technology expertise, it's a powerful, automated solution that reduces data collection time and errors. Wherever your users might be, Mobile Evidence Gathering and Tracking for Column Case Management users can use BlackBerry smartphones to:

- scan barcoded evidence bags as they collect them, and then create automatic date and time stamps
- record critical evidence information such as description, location, and collecting officer, and then send it immediately and wirelessly to the Column Case Management database
- employ your department-standard forms, rules, and workflow
- record information even when a network connection is not available. After a user reconnects to the network, the solution automatically sends their information to the Column Case Management database.



Powerful Optional Features

In addition to the standard features listed above, your department can include one or many optional features:

- Automatically tag your evidence records with global positioning system (GPS) data any time you collect or transfer them
- Add images to evidence records

About Column Technologies

Column Technologies is a global provider of infrastructure management services and solutions that help organizations to better manage their internal and external service delivery.

Incorporated in 1998, Column is a respected leader in the field of infrastructure management and support solutions.

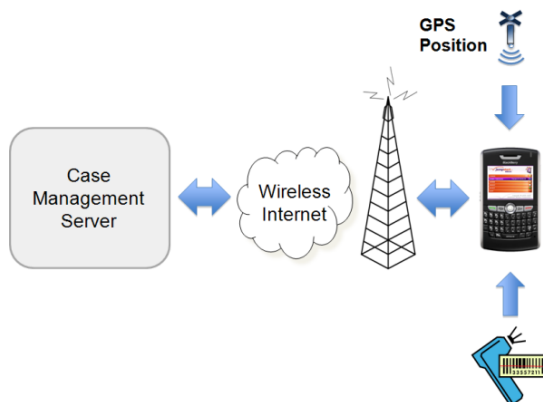
We offer expertise in business intelligence, process consulting, system design and integration, application development, customer support, remote administration, and training in products, processes, and ITIL practices.

- Capture signatures electronically during your evidence transfers, and then add the captures to the evidence records stored in Column Case Management
- Print property receipts on-site

Deployment Model

A standard Mobile Evidence Gathering and Tracking deployment model consists of:

- Seamless wireless integration with BMC Remedy-based Column Case Management
- Server software hosted by Column Technologies resident with Column Case Management/BMC Remedy
- Wireless client software for BlackBerry smartphones that integrates with Baracoda Roadrunner Barcode scanners
- Optional global positioning system (GPS), photo capture, and onsite receipt printing



Technical Requirements

Mobile Evidence Gathering and Tracking for Column Case Management supports any BlackBerry smartphone on any cellular network. To do so, it requires:

- BMC Service Desk Express (Version 9.x), BMC Service Desk Express Integration Engine, Microsoft Windows Server 2003 or higher, and Microsoft SQL Server 2000 or higher
- (optional self-hosting) server computer: 2 GHz dual core processor, 4GB of system memory (8 GB recommended), 100 GB of available hard drive space, and a standard Linux operating system
- an IPC or Baracoda barcode scanner
- a Printek or O'Neill mobile printer

For More Information

To learn more about Mobile Evidence Gathering and Tracking for Column Case Management and how it can help improve your police or law enforcement organization's productivity and customer service while lowering costs, please contact your Column Technologies representative or visit www.ColumnIT.com.



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